



ERCUIS

PARIS 1867

Please note that silver products will scratch as soon as they are removed from the protective bags that they arrive in. This is the nature of the material.

Insolent & Calypso Care & Maintenance

Special care must be taken over cleaning these pieces, with their delicate sterling silver grille.

Do not use the silver foam or silver mitts as these may catch on the grille and damage it.

Place in a protective basket and immerse in the 'Silver Cutlery Rinse' for just a few seconds to restore their brilliance. Then rinse in clear water and blot dry with a soft cloth.

Arts Decoratifs Care & Maintenance

Store the Arts Decoratifs flatware in a specially reserved cabinet or place. If possible, store in drawers with individual slots to prevent them from clattering against each other or other cutlery. Ideally use trays covered with anti-tarnish fabric or a soft, non-abrasive cloth.

Rapidly remove any food remains from the cutlery as this will cause rapid tarnishing and corrosion, particularly from acidic food residues. Similarly, avoid leaving cutlery too long in acidic dishes (marinades, sauces, vinaigrettes) after use.

If you leave them to soak, do not use an abrasive chemical product that may damage the varnish or lacquer handles. We recommend that you only soak the tops of the flatware, and not the handles, to avoid any problems.

Wash the cutlery at a maximum temperature of 50°C with a non-aggressive, non-scouring detergent, and avoid abrasive sponges.

Dry the cutlery rapidly with a soft, non-abrasive cloth. Leaving cutlery damp can cause limescale deposits.

Flatware General Care & Maintenance

To create this prestigious flatware, Ercuis have drawn upon the most technically accomplished and sophisticated expertise available. The flatware is lacquered in extremely luminous colours before being engraved with one of eight guilloché patterns. It is then silver or gold plated, varnished, and lastly assembled with great care in the silversmith's workshop.

These exceptional pieces require special precautions to be taken for its care and maintenance. Avoid prolonged soaking of your flatware. If necessary, take care to only soak the head of the flatware, thus leaving the handle above water. The dishwasher may be used provided that the temperature does not exceed 50°C and refrain from using extensive programs. The lacquered handle of the flatware is coated with a protected varnish and therefore does not require any special care. The head of the flatware should be cleaned with specially formulated silverware products.

General Silverware Care & Maintenance

First of all, and undoubtedly the first piece of advice to communicate to users of silver is that the best and easiest maintenance is frequent use. Contrary to popular belief, the dishwasher does not pose a large risk for hollowware; however, you must observe the following instructions:

Place the silver and steel flatware in different baskets. This includes knives with steel blades. Open the door of the dishwasher at the end of the cycle to remove water vapour and avoid leaving drop marks. When washing by hand, do not use bleach or rubber products (such as gloves or elastic bands) which contain sulphur and cause stubborn black marks on silver products.

Attention: Sterling silver flatware with mounted handles should not be put in the dishwasher, this will damage the precious and/or natural material of the handles (wood, precious stones) and would weaken the mounting.

When a piece of hollowware is oxidised, it is better to choose a specific product made for silver, while following the manufacturer's instructions and using a soft cloth or silver mitt to apply the product. Ercuis offer a silver polish for slight oxidation and a silver foam for pieces that are more heavily stained.

For frequent use, use specifically designed silver mitts or chamois cloths, especially for decorative pieces. They preserve their effectiveness for a long time, providing that the mitt/cloth is not washed – this will remove the cleaning properties.

Varnished Silverware Care & Maintenance

To avoid damage on a varnished silverware product, we recommend that you never leave the piece to soak in water and never use silverware cleaning products as this will damage the protective varnish applied to the silver. Normal washing up liquid and a soft sponge should suffice for cleaning.

The following products will come with specific care instructions in the box, please take care to adhere to all points.

- 1725 Galet Salt & Pepper Shakers in a Case.
- 1726 Nura Salt & Pepper Shakers in a Case.
- 2302 Snail Set containing x8 picks.
- 2508 Marine Champagne Stopper in a Gift Box.
 - 6820 Estival Ice Fruit Jug.
 - 6831 Boule Ice Fruit Jug.
- 7252 x6 Apple Name Holders in a Case.
- 7261 x6 Pineapple Name Holders in a Case
 - 7263 x6 Frog Name Holders in a Case.
- 7264 x6 Elephant Name Holders in a Case.
 - 7265 x6 Snail Name Holders in a Case.
- 8703 Insolent Picture Frame.
- 8704 Insolent Picture Frame.
- 8743 Mille Raies Picture Frame.
- 8744 Mille Raies Picture Frame.
- 8748 Abecedaire Picture Frame.
- 8751 Éléphants Picture Frame.
- 8752 Pingouins Picture Frame.
- 8773 Calypso Picture Frame.
- 8774 Calypso Picture Frame.